SERVICE BULLETIN

Health Imaging Products

Eastman Kodak Company, Health Imaging, Rochester, NY 14650

SERVICE BULLETIN NO. 298 **August 2001**

3059 *Kodak X-Omat* 270 RA Processor
3434 *Kodak X-Omat* 3000 RA Processor
3425 *Kodak X-Omat* 5000 RA Processor
3228 *Kodak X-Omat* 480 RA Processor
3056 *Kodak X-Omat* 460 RA Processor
3040 *Kodak X-Omat* M6B Processor
3026 *Kodak X-Omat* M6R Processor
3027 *Kodak X-Omat* M7B Processor
3407 *Kodak X-Omat* M7B-E Processor

New FEED TRAYS with Protector:

To improve the finish on the FEED TRAYS and prevent film scratching a PROTECTOR has been installed on the top surface of the FEED TRAY. This protector is similar to those already in use on the *Kodak MinR* Mammography Processor, *X-Omat* 2000/2000A and *X-Omat* M35 processors.

If you have received a new processor, which has a FEED TRAY with a rough finish, you may order a PROTECTOR from Service Parts Management, free-of-charge to install on the existing FEED TRAY. The PROTECTOR has an adhesive backing and can be installed on the FEED TRAY like a large label. Make sure the stainless steel feed tray is clean and dry and then carefully apply the PROTECTOR, making sure to install it squarely and without air bubbles. The protectors are available from Service Parts Management at no charge. Additionally, there are new part numbers for the new FEED TRAY with the PROTCTOR from SPM. Refer to the table below.

Processor Model	Protector P/N	Old Feed Tray	New Feed Tray With Protector
5000RA, 480RA, 460RA	4e5667	779709	4e5734
270RA, 3000RA	4e5669	914882	4e5721
M6B, M6I, M6R	4e5655	454027	4e5742
M7B/M7BE	4e8242	532286	4e8243

Note: Old FEED TRAY subs to new FEEDTRAY with PROTECTOR.

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If you have received a PROCESSOR with a rough FEED TRAY, order and install the appropriate PROTECTOR.

The protector has also been added to production units, starting with serial numbers listed below.

M6B	100,795	**3000RA**	101,280
M6I	150,051	**5000RA**	101,230
M6R	100,149		

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For More Information:

U.S. Distributors Contact:

Health Imaging
Customer Support Operations
1-800-336-4722

GCSS Personnel Contact:

Film Handling TAC
U.S.: 1-800-822-1414
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International: 716-724-4675

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